

Installation conditions

- Access to the object must be ensured for the smooth implementation of the installation. The product is transported by a truck with a tailgate (length 11 m, gross weight 20 t, height 4 m, width 2.6 m) or, if necessary, a minivan. The use of a smaller means of transport (van) must be agreed in advance.
- An empty trip (e.g., due to an error on the part of the customer) is subject to separate payment.
- The installation price does not include the use of additional equipment (crane, telescopic loader, etc.).
- Manual transport to the floors is carried out for an additional fee.
- Requirements for the installation opening:
 - The base surface must be strong, flat, and level;
 - The vertical surfaces of the opening must be mostly level;
 - The framework or structure of the installation opening must be strong and allow the opening filling to be properly fixed;
 - Installation gaps of at least 10 mm but not more than 20 mm on each side.
- The opening or its immediate vicinity must not contain the following:
 - Electric wires;
 - Communication pipes (water, heating, drainage, etc.).
- Doors are always installed level, and if the wall is uneven, the jamb and/or slats may come off the wall. Filling the crack between the slat and the wall is not part of the installation work.
- The threshold is installed level, and in case of the unevenness of the floor, voids and filler strips are not filled/finished without additional work orders.
- Weak current disconnection and connection are not performed, including in the case of electric locks and security sensors.
- After the installation of the products, the finishing of the wall opening on sides and at top is not carried out, including filling the joints with acrylic mastic, fastening of window vapor barrier tapes, etc. The removal of dried assembly foam belongs to the finishing of the wall openings, which is also not part of the installation work.
- When installing architraves, the heads of the nails/pins remain visible and are not finished. For a final result without visible nail heads, we recommend ordering a PREMIUM or PRO frame solution.
- If necessary, only a straight longitudinal cut is made to the border strips, e.g., at the intersection with the wall. Special shapes and oblique cuts are not performed.
- In the case of the mechanical drop-seal, its final adjustment must be carried out according to the instructions provided with the delivery note after the final cleaning of the site in order to avoid possible damage to the seal.
- After the installation, **the customer confirms by signing the delivery note that the products have no mechanical damage.** Future claims will not be taken into account (nicks, scratches, etc.)
- Fixing the sliding door rails to the wall requires a strong and straight wall surface. There must be no electric cables or other communications in the wall.
- When installing a sliding door, underfloor heating and/or a tiled floor can make it difficult to install the guide on the floor. If there is underfloor heating, there must be at least 10 x 10 x 10 cm (length x width x depth) free space from the door opening for installation. Written permission for drilling must be given by the customer, who confirms that there are no pipes, cables, etc., under the area to be drilled.
- At the end of the installation, only the installation materials used by the installation team of Haapsalu Uksetehas are disposed of. No other material is disposed of.

- The use of wet finishing materials that come into contact with the product after the installation is not allowed because it causes moisture expansion, and in this case, the product warranty does not apply (e.g., plastering of wall openings on sides).
- If the installation gaps are filled with plaster, later adjustment is excluded.
- Only locks and fittings purchased from Haapsalu Uksetehase AS are installed, incl. re-installation of the lock from the replacement product if the previous product was previously delivered by Haapsalu Uksetehase AS.

Installation warranty

The installation warranty is valid only for the installation performed by Haapsalu Uksetehase AS.

The installation warranty does not apply:

- For post-adjustment of shutters/fittings (unless an installation error has been identified on the products installed by Haapsalu Uksetehase AS). If the need for regulation arises in the future, it is possible to order this work as a service.
- On a breakage of underfloor heating system due to its insufficient distance and/or depth from the installation opening.
- For broken sides/plaster detachment during the dismantling of the old door
- For changes in the position of the product in the installation opening caused by subsidence/movement of the building structures

Additional information and possible clarifying questions about the installation conditions can be asked of the installation manager